



**WEST CENTRAL FLORIDA RYAN WHITE CARE COUNCIL
RESOURCE PRIORITIZATION AND ALLOCATION RECOMMENDATIONS
SUNCOAST HOSPICE, CLEARWATER
THURSDAY, APRIL 10, 2014
11:00 A.M. - 12:30 P.M.**

MINUTES

- CALL TO ORDER** The meeting was called to order by Marty Clemmons, Chair at 11:06 a.m.
- ATTENDANCE**
- Members Present: Belinda Alexander, Keith Boyd, Ginny Boucher, Marty Clemmons, Teri Fitzgerald, Brandi Geoit, David Konnerth, Marilyn Merida, Priya Rajkumar, Elizabeth Rugg, Jim Roth, Joy Winheim, Kristen Whitesell
- Members Absent: Nolan Finn, William Harper, Vince Lisbon, Joe Parramore
- Guests Present: Vicky Oliver, Sara Sullivan, Carla Baity
- Grantee Staff Present: Aubrey Arnold, Dorinda Seth
- Lead Agency Staff Present: Demarcus Holden, Shelley Taylor-Donahue, Floyd Egner
- Health Councils Staff Present: Lisa Nugent
- CHANGES TO AGENDA** An item was added as Item VIII: Discussion of Insurance Services Program (ISP) System.
- ADOPTION OF MINUTES** The minutes for March 13, 2014 were approved (M: Roth, S: Rajkumar) unanimously.
- CARE COUNCIL REPORT**
- Marty Clemmons gave the report. The Care Council met on April 2, 2014 at the Children's Board of Hillsborough County. The Grantee discussed the grant year closeout and expects to have less than \$50,000 remaining, which would mean they have spent about 99% of the budget. The County has also had some personnel shifts and a new Department head has taken over. The Grantee continues the transition with CAREWare and billing.
- The Part B Lead Agency announced that they will be able to assist with the cost of marketplace plan costs and medications in the Insurance Services Program. Shelley asked for feedback from providers about how many people

they expected would need this assistance. Shelley also announced that Manatee County no longer has the Emerging Communities funding. This funding hasn't been fully expended for the past few years and its loss was expected.

Lisa Nugent and Ashely reported that the Facebook page is doing well and encouraged members to like the page and like the posts in order to grow membership.

Care Council business included two new member approvals, waiver of the primary care notice in CAREWare requirement, expenditure reports, and committee updates from all committees.

Marty also announced that the Statewide Consumer Advisory Group (CAG) is recruiting new members from our area. More information on this will be sent via InfoShare. A representative from AHCA discussed the PAC Waiver.

PART B ASSESSMENT OF THE ADMINISTRATIVE MECHANISM (AAM)

Sara Sullivan presented the Part B AAM results. Part A is required by HRSA to do an AAM every year; Part B is not under the same requirement but elected to do one last year. Sara went through the AAM data collection and timeframe and discussed the provider survey and Care Council member survey. In addition, Sara went through the procurement/RFP process, contracts and contract modifications, and provider reimbursement.

Members discussed the results and the recommendations presented. Members asked if the review was on Part B and General Revenue or just Part B. Sara responded that it was just a review of Part B but that the processes are simultaneous so there was some overlap. There were also inquiries about a disconnect with the RFA and the scoring. Members discussed how this could be better aligned for next time a RFA is released. However, since Part B is currently operating under a health exemption granted by the State of Florida, they do not need to go through the RFA process for the time-being.

Marty thanked the Lead Agency, staff, providers, and Care Council members for their hard work and participation in the AAM.

AAM PROVIDER & MEMBER SURVEY DRAFTS

Sara presented the drafts of the provider survey and Care Council member survey for the upcoming AAM cycle. She noted that the surveys have changed very little from prior years. Questions 4-7 were added to the provider survey. Members discussed the survey instruments and the timing of the surveys. Part A and Part B will be done many months apart. Care Council and RPARC members will get the surveys. Members suggested that Sara bring paper copies of the survey to a Care Council meeting and then follow up with email reminders to get any remaining survey responses. Members also discussed adding a requirement for at least 6 months of service for Care Council members completing the survey. It was decided to forego this route and not to put any requirements on respondents.

**DISCUSSION OF
INSURANCE SERVICES
PROGRAM (ISP)
SYSTEM**

Shelley Taylor-Donahue reminded the committee that Part B is now allowed to use funds to pay for ACA marketplace costs. The payments must come from existing funds (no extra money) and through an existing program (like our ISP system). Shelley emphasized the importance of being able to quantify the need/ number of those who will need assistance for marketplace plans. In the current ISP, the majority of assistance is spent on pharmacy/medications. Members discussed that there are two groups to focus on: true unmet need and anticipated demand. Anticipated demand includes those who would potentially fall in the income range that would benefit from marketplace plans. The area needs to identify how many would benefit from assistance with marketplace costs and what cost shift would need to happen to cover those costs.

Members discussed this issue and asked questions including: can premiums be back-paid (no), does a client have to be enrolled in case management to get ISP services (yes). Members and case management agencies representatives discussed the number of clients who they have helped to enroll. One application counselor enrolled 54 clients, however they cannot keep any data on people they enroll so they have no way to get back in touch with those people to see if they need further assistance.

The Lead Agency and Grantee staff emphasized the importance of determining anticipated need for ACA support. The committee agreed to keep this agenda item on the agenda for the upcoming months to plan.

**COMMUNITY
INPUT/
ANNOUNCEMENTS**

Announcements were made that will be shared through Info Share.

ADJOURNMENT

There being no further business to come before the Committee, the meeting was adjourned at 12:33 p.m.